

THE FURRY GODMOTHER - BOARDING POLICY - Effective March 1, 2020



Clients utilizing our boarding will be required to pay 25% of the anticipated balance at the time of confirmation. The remaining balance will be due at time of pick up. Cancellations 6-14 days out will forfeit the deposit. Cancellations 5 days or less will be charged 50% of the anticipated total. During high season (Spring break/Easter - April 10-19, Memorial day through Labor day, Thanksgiving - Nov 20-29 and Christmas/New Years - Dec 18- Jan 3) all cancellations 11-21 days prior, will forfeit the deposit and cancellations 10 days or less will be charged 50% of the anticipated total. There are no refunds for any confirmed boarding stay that is cut short.

Boarding drop off and pick up times are Monday through Friday 8:30am till 10:30am and 2:30pm through 7:00pm. Saturdays and Sundays are 10:00am through 7:00pm. Special arrangements can sometimes be made for drop off and pick up needs outside these hours and will be subject to an additional fee of \$10 per hour. No pick ups may occur after 9pm. Should your travel arrangements require you to not be able to pick up your animal by 9pm an additional nights stay will be required.

Clients are asked to make The Furry godmother aware of their desired drop off and pick up times at the time of confirmation. We ask that you please arrive within 15 minutes of your expected time, so that we may schedule appropriately. We understand that changes may occur, due to flight delays and traffic. We ask that you contact us immediately should arrangements change. We will do our best to work with you.

Please note that we do our best to keep the boarding experience as personal as we can for your furry loved one. However, there may be times when we have a cross over of dogs being dropped off and picked up on the same day. Please make us aware if you would like to keep your dog separate for these short amounts of time.

Boarders must provide all food, treat, leashes, poop bags, etc. Dogs need to be house broken, non aggressive towards humans and other animals, non chewers and provide proof of vaccinations, as well as flea and tick prevention.

Boarders requiring medication should have all items labeled with directions for use and reason for use.

Clients are required to provide emergency contact information. Should your animal become aggressive or destructive, The Furry Godmother shall reserve the right to contact said emergency contact and make arrangements otherwise. There are no refunds provided should we need to utilize this policy.

Client printed name: _____ Animal name: _____

Client Signature: _____ Date: _____